

River Region Human Services, Inc.



2014
Annual Report



Human Services, Inc.
Rebuilding Families, Restoring Communities



A Message From The Board President & CEO

This report represents a snapshot of River Region's progress during 2014. As we reflect on these accomplishments, we are reminded of the St. Johns River, a vital natural resource for the residents of Florida that has a unique characteristic – it flows northward in an upstream direction. Likewise, River Region is an important resource for the communities of Northeast Florida, and can also be described as flowing upstream because of our upward and surging momentum year after year! We continue to expand our service offerings, our breadth of coverage in the region, and our impact on the quality of life for the residents in our community. Yet, we do so despite challenges that threaten funding from the multitude of sources through which we depend on as a non-profit health organization.

As you look over this summary of the year, we feel it important that we acknowledge that all of the work that River Region is able to accomplish is also, like the St. John's River, a result of many "streams" of influence – both internal and external to the agency. Throughout 2014, every staff member played a pivotal role in helping us to successfully maintain and sustain current contracts at the local, state, and federal level by ensuring that all expected goals were reached, objectives and standards met, and all services are delivered at the highest standards of excellence! Our committed volunteers and supporters in the community, particularly our active board members and community sponsors, have enabled us to sustain our vision and extend our community efforts. This year, we also maintained successful partnerships and developed many new collaborations, from the community wide delivery of services to the development and proposal of new ideas.

Finally, in fully recognizing the multiple ways and levels in which we work within Northeast Florida, we have re-formulated our mission to capture the broad span of our current services as well as our vision for how we see ourselves in years to come – *River Region Human Services provides integrated health services that improve lives, restore families and rebuild communities*. Thus, thinking again to how we are akin to the St. Johns River, a major lifeline within the Jacksonville community and beyond - River Region's forward and "upstream" progress will continue as we recognize how our efforts provide a different kind of lifeline, a "quality of life" line, to the community that we serve!

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2014-2016
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CEO/Executive Director

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Robin Pratt, MBA, MAcc
Chief Financial Officer

Raymond Pomm, MD
VP of Medical Services

Carol Safran
VP of Human Resources

Dietangal Heard, MS, CAP
AVP of Court & Community Services

Services

INTERVENTION

Drug Court

(adult, youth, family)

Family Intervention Services

Community Centers

Parenting Classes

Elderly Services

Next Step DUI

SUBSTANCE ABUSE TREATMENT

Medication Assisted Treatment

Outpatient & Residential

Treatment for Adults

Treatment for Adolescents

& Children

In Jail Treatment Correctional

Program

HOUSING

Andy's Place

(for homeless adults)

Adult Living Facility

Rogerson House

(halfway house for men)

MENTAL HEALTH

Mental Health Groups

Outpatient Treatment

Mental Health Drop-In Centers

Case Management

PREVENTION

HIV/AIDS Testing & Counseling

Parenting Strategies

In School Counseling

Leadership Program

Annual Youth Camp



The back-to-school campaign provided backpacks and school supplies to more than 80 local students.



River Region's mobile unit provides free HIV testing throughout the community.

For more than 40 years, River Region Human Services has served the people of Duval, Baker, Clay, Nassau, and St. Johns counties who need mental health, substance abuse, HIV/AIDS testing and other services. We take great pride in meeting the needs of our diverse community by providing education, prevention, and treatment for children, teens, and adults. By reaching out into our community, we bring the services to the people who need them most.

One of the keys to our success is the ability to work collaboratively with other non-profits, schools and government agencies to deliver services. By working together, we reduce duplication while ensuring the very best level of treatment is available where it is needed most. Many of River Region's programs are nationally recognized and used as models for other agencies that want to implement similar programs in their area.

INTAC



River Region was awarded funding from SAMHSA for a new, comprehensive behavioral/medical health treatment and care program targeting low-income African American adults who are at-risk in our community. This five-year grant allows for the expansion of our existing integrated services that treat mental health, substance abuse, and limited primary care needs for clients, in a re-developed facility, located at our 382 Park location. This location provides ease of access to clients by conventionally co-locating services while providing a single location for clients to access services, resources, and information while developing a community center for addressing their needs.

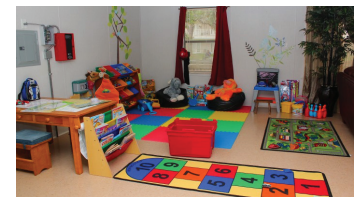
In 2014, we also welcomed a new partner in private foundation funding, The Jacksonville Jaguars Foundation, working in conjunction with the City of Jacksonville Veterans Resource and Reintegration Center, awarded River Region funding for a newly established Hardware 4 Heroes program. This program allows for the purchase of hardware and supplies needed by veterans and active-duty service members who are transitioning from military service to civilian life, as they pursue employment in industries such as construction, carpentry, electrical, HVAC and plumbing.

Hardware 4 Heroes



Derya E. Williams Campus Improvements

In 2014, through the City of Jacksonville, we applied for and received \$193,000 in funding to make wide-scale improvements to the main residential facility, which substantially improved the environment in which we serve our inpatient treatment clients. We also partnered with HandsOn Jacksonville's Blueprint for Leadership Project, to complete an important service campaign for the Women, Children, and Families Treatment Program housed on the residential campus. This project raised funds independently and provided needed renovations to the living and recreational areas for three modular housing units and provided new supplies such as books, toys, educational games, etc. to further improve the quality and productivity of each mother and child's experience while residing in the community.



Building Blocks

The "Building Blocks" Program was established as a ground-breaking, multi-agency partnership program, established to serve pregnant and post-partum clients, while strengthening relationships with community partners. Through partnerships with local hospitals, community providers, and relevant social service professionals, a series of educational classes are provided, "free of charge", to address wrap-around support needs as they align with recovery and parenting needs. This program received state-wide recognition for its innovative approach.

Throughout the year, The River Region Foundation hosted various fundraising events to support the agency's mission to provide programs designed to assist those we serve. In addition to raising donations to support specific programs and services, the fundraisers also promote awareness of many causes in the community.

2nd Annual "Let's Roll"

Sponsored by ACTS, Application Consulting Training Solutions, the 2nd Annual Bowl-a-thon was supported by more than 150 participants. Supporters enjoyed hours of unlimited bowling, great food, and fun-filled rivalry. All donations benefited our Youth and Family Services Programs and were used to beautify the Justina Road and Beachwood Neighborhood Community Centers.



Annual Dance-a-thon

The 1st Annual Dance-a-thon, which raised funds for our back-to-school campaign, was a huge fundraising success. Participants danced for eight interrupted hours and raised donations to purchase backpacks and school supplies for more than 100 children. Several local food vendors contributed a variety of delicious beverages and cuisine to provide the dancers with an unforgettable food-sampling experience.

6th Annual Golf Invitational

With mental health issues plaguing our community, this year's 6th Annual Golf Invitational, hosted by Dex Imaging, supported the agency's initiative to bring awareness to this serious issue. Approximately 80 golfers enjoyed a day of golf at the beautiful Jacksonville Golf and Country Club and participated in a silent auction to raise donations to promote the importance of treatment for mental illness.



FINANCIAL OVERVIEW

Funding is provided by grants and contracts from federal, state and local government agencies. We also receive some reimbursement from Medicare and Medicaid; however, these funding sources are steadily decreasing while demand for services is increasing. Funding is also received from other sources such as fundraising, donations, and community support.

We continue to pursue funding opportunities, both from existing and new funding streams, as we identify additional needs within the communities we currently serve. In addition, we are constantly examining other potential Northeast Florida locations or partnerships that will expand our programs and services. We are dedicated at every level of our agency to meet critical health-related needs at the individual, family, and community level.

REVENUE

State of Florida

Federal Government

City of Jacksonville/Local Funding

Medicaid

Client Fees/Other

Total Revenue

FISCAL YEAR END

\$5,696,476

\$3,180,797

\$2,936,663

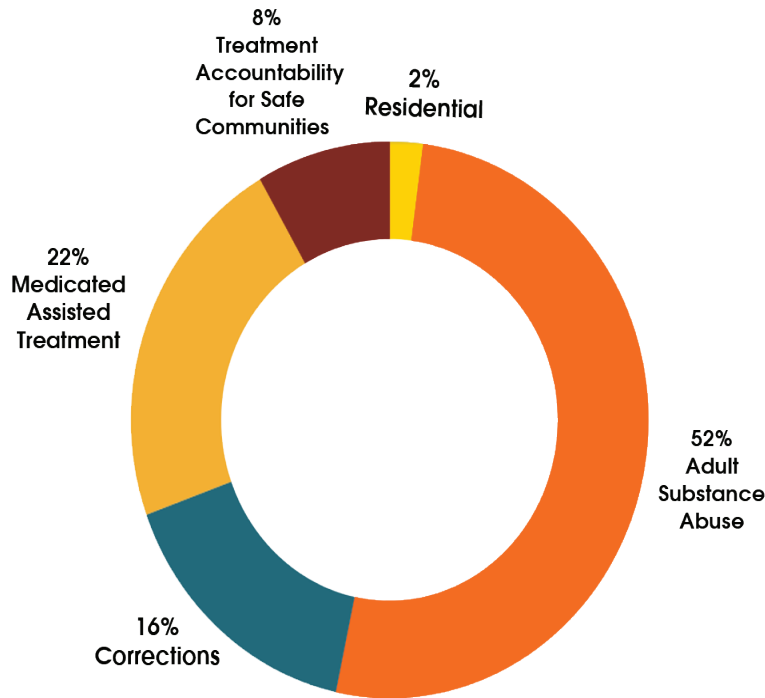
\$2,550,758

\$1,803,161

\$16,167,855

CONSUMERS SERVED

Services Rendered



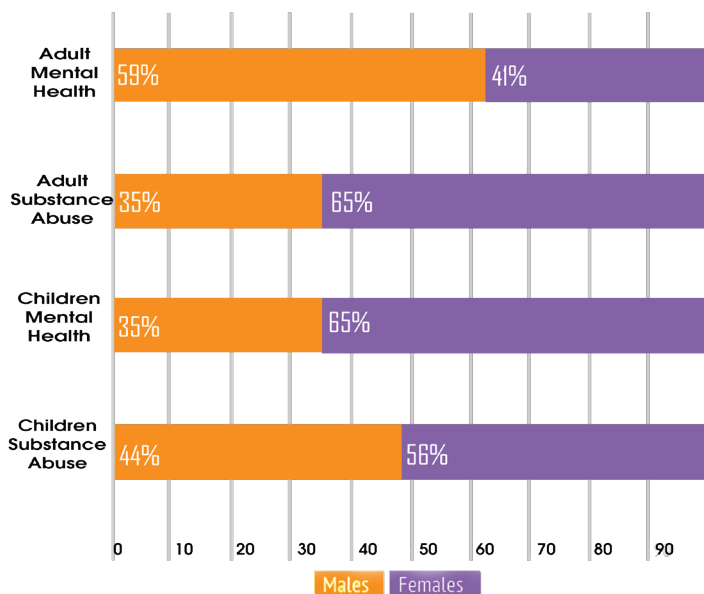
Client Testimonials

“River region is a life saver, and life changer. Had I not gone thru the program I would have definitely resorted to the life I used to live. But thanks to their support and structure, I'm learning a new way to live and I LOVE it. I am forever grateful!”

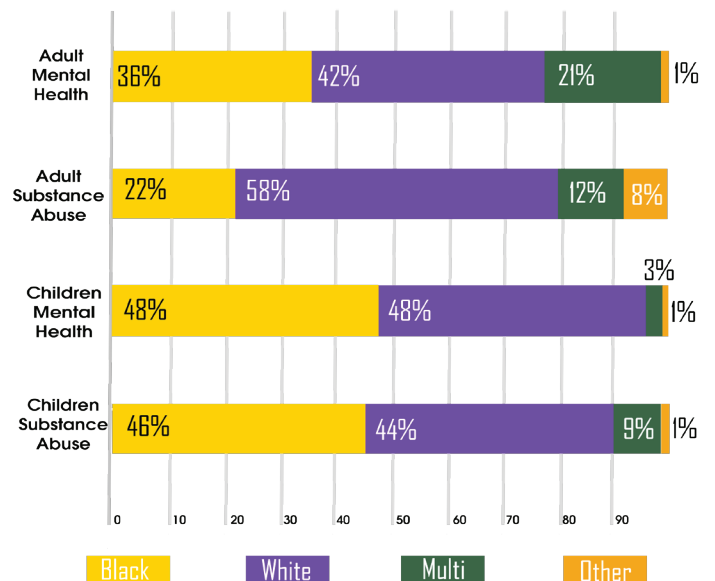
“Thank you so much for everything that you do .. You all really do help save lives and rebuild broken families .. Thank you for being the everyday, ordinary, outstanding heroes to the people who really need you.”

“River Region is one of the best places I've been. They have given me a chance when I messed up and they took me into inpatient when I hit rock bottom. It was the best decision I have ever made in my life. I love many of the staff members. They make me feel like a person and not just a drug addict. Love this place for helping me to love myself.”

By Race



By Gender



Locations

Administrative Offices
2055 Reyko Road, Suite 101
Jacksonville, FL 32207
904-899-6300, ext. 4100

Clinical Operations Office
390 Park Street
Jacksonville, FL 32204
904-899-6300, ext. 4400

Derya Williams Campus
(Residential)
2981 Parental Home Road
Jacksonville, FL 32216
904-899-6300, ext. 4300

Mental Health/Drop-In
3020 Warrington Street
Jacksonville, FL 32254
904-899-6300, ext. 4200

Baker County
56 North 2nd St/213 Macclenny Ave.
Macclenny, FL 32063
904-259-0264

Adult Prevention Outreach
610 North Julia Street
Jacksonville, FL 32202
904-379-2066

Children's Treatment Services
7240 Lem Turner Circle
Jacksonville, FL 32208
904-924-1551, ext. 401



Human Services, Inc.
Rebuilding Families, Restoring Communities

Coming Soon
Clay County
2141 Loch Range Boulevard
Orange Park, FL 32073
904-375-9784

Treatment • Intervention • Prevention • Outreach • Housing

River Region uses its website and social media tools, including Facebook and Twitter to connect with our clients, donors, and members of the community. Connect with us and stay informed. Like us on Facebook or Follow us on Twitter.



www.Facebook.com/RiverRegion



www.Twitter.com/RiverRegion_

